

---

# Emak USA Warranty Policy

---

Emak USA is proud to offer our **Five Year, No Fear Warranty** on all new *efco*® products. Emak USA warrants its products to be free from defects in material or workmanship under normal use and maintenance. Below is a summary of the warranty coverage period, limitations, and exclusions.

---

## Warranty Period

---



### Five Year, No Fear Warranty Coverage Period

Product	Rental	Commercial	Personal
Chainsaws & Pole Pruners	3 months	2 years	5 years
Trimmers & Brushcutters	3 months	2 years	5 years
Multi Mate & Attachments	3 months	2 years	5 years
Blowers	3 months	2 years	5 years
Hedgetrimmers	3 months	2 years	5 years
Earth Augers	3 months	2 years	5 years
Water Pumps	3 months	2 years	5 years
Cut-Off Saws	3 months	2 years	5 years

---

## Definition of Use

---

Personal Use: Personal, non-institutional, and non-income producing use.

Commercial Use: Business, commercial, institutional, or income producing use.

Rental Use: Rental income producing use.

# *Emak USA Warranty Policy*

## Limited Coverage

### Limited Lifetime Warranty Coverage (effective June, 1 2001)

Ignition Coils: The ignition coil for all models is warranted for the life of the machine to the original purchaser, except for rental use which is 3 months. Labor cost will not be covered after the initial warranty period and will be the responsibility of the original purchaser.

Drive Shafts: The drive shaft for all trimmers and brushcutters (excluding models 8270 TR, 8271 TR, 8245 SE, PT/PTX 2500, and PT/PTX 2700) is warranted for the life of the machine to the original purchaser, except for rental use which is 3 months. Labor cost will not be covered after the initial warranty period and will be the responsibility of the original purchaser.

### Parts, Accessories, and Attachments Warranty Coverage

The over the counter replacement part warranty period is 90 days. parts replaced under warranty are covered for the remainder of the original warranty period.

Accessories such as, but not limited to, bars, chains, sprockets, trimmerheads, and blades are subject to normal wear and tear and are not warranted unless failure is due to a defect in material or workmanship within 90 days from the original product purchase date.

Attachment (i.e. pruner, hedgetrimmer, mist blower) warranty period is 90 days.

### Exclusions

The warranty excludes parts damaged or affected by causes other than defective material or workmanship such as, but not limited to:

- Normal wear and tear
- Accident, abuse, misuse, or neglect
- Fuel contamination or deterioration
- Use of unsuitable attachments
- Unauthorized alteration
- Improper maintenance or operation not in accordance with the owner's manual
- Parts or labor required when performing normal and regular service (i.e. valve adjustments, spark plugs, filters, lubricants, starter ropes, carburetor adjustments, engine tune ups, sharpening, etc.)
- Damage caused by pressure or steam cleaning
- Repairs made necessary by dirt, abrasives, moisture, rust corrosion, fuel deposits, carbon deposits, oil deposits, or other similar conditions

For more information contact your local dealer, or Emak USA.

Emak USA  
770 Spruce Street  
Wooster, OH 44691  
800-800-4420  
service@emak.us